








WARRNAMBOOL HOLIDAY PARK & MOTEL

www.whpark.com.au ph: (03) 5562 5031



-  Superior Cabins
-  Apartments
-  Economy Cabins
-  Studio Cabins
-  Deluxe Cabins
-  Ensuite Powered Sites
-  Powered Sites

-  Camp Kitchen
-  Laundry
-  BBQ
-  Toilets
-  Fire Extinguisher
-  Fire Hydrant
-  Fire Hose
-  Fire Blanket

 **EVACUATION POINTS**
Please follow staff instructions

Warrnambool Holiday Park and Motel
Corner Raglan Pde & Simpson St
Warrnambool VIC 3280
e: info@whpark.com.au

For the safety and enjoyment of all our guests, we request you read the following:

Check-in: On the day of your arrival you are welcome to check-in from 2pm to 8pm. Late check-in requires prior arrangement with Reception,

Check-out: strictly 10am. Earlier checkout can be arranged with reception staff.

Bicycles/Scooters etc: To be used during daylight hours only & please ensure all road rules are observed & safety gear is worn. Please secure these items in your vehicle when not in use. Please ensure children are supervised at all times.

Smoking: Smoking is not permitted in any of the parks accommodation or any common areas. In all other areas please use ashtrays provided.

Water wise: We are a "water wise" park therefore washing of boats/car/caravans etc is not allowed. We request that guests utilise onsite laundry facilities as these washing machines have been programmed with water saving devices. Private washing machines are not to be used.

Dump Point: Please refer to park map for location. This free service is only available to guests staying in the park.

Cancellation/Refund: Details are available at reception. Refunds are not provided for late arrivals, early departures or inclement weather.

Fires: Open fires or coal BBQ's are not permitted at anytime. Free to use Electric BBQ's are available in the park. Please refer to map for locations.



Noise: Please have consideration for all guests by restricting noise between 10pm – 8am.

Pets: allowed on campsites only. Pets are not permitted in accommodation or on accommodation balconies or common areas. Management reserves the right to refuse pets at certain times of the year. Pets must not be left unattended at any time. Please read our "Doggy Rules" for further information. For the comfort of all guests, any breach of Pet Rules will result in those guests being asked to depart without a refund.

Safety: For the safety of all guests, minors must be at their site/accommodation by 10pm. Adult supervision of minors is required at all times. Mirrors are not to be left unattended in the park at any time.

Visitors: All visitors must report to reception on arrival and are required to leave the park by 10pm. Visitors vehicles need to be parked outside. If visitors wish to stay, please advise reception prior to 8pm and pay appropriate fee.

Camping sites: All leads connected to Power outlets on sites must be a 15AMP lead with 15AMP connections & be tested & tagged. Reception can Test and Tag leads for a small fee. Double adapters are not to be used in park Power outlets. (Please do not park caravans or vehicles on the concrete pad - applicable to Ensuite sites only)

Accommodation: Please ensure all dishes are cleaned & rubbish removed from accommodation prior to departure. Please remove muddy shoes to protect carpet. Storing of bikes etc is not allowed in accommodation.

Evacuation Plan: Please refer to the park map for evacuation points. In case of evacuation, please follow staff instructions. Reception has an after-hours Emergency Bell, please use for emergencies only.

Camp Kitchen: Free cooking facilities are available to all campers. Please clean up after use so that all guests can enjoy the facilities.

Rubbish Bins: Are located throughout the park: Blue bins for all recyclable paper etc. Green bins are for household rubbish only. Wire crates are for all cans and plastic bottles. Please take home any unwanted/broken camping gear. Thank you for helping us recycle as much as possible

Please note: Lack of consideration for other guests or breach of any of the above, including damage to park property, will result in the offending guests being asked to vacate the property, without a refund. Any acts of violence or abuse towards staff will result in immediate eviction.

Parking: Strictly 1 vehicle per accommodation/site booked. Additional vehicles/trailers etc to be advised, prior to arrival.

To assist you with creating a memorable holiday experience, please ensure any queries or concerns you have, are reported to staff so that we have the opportunity to rectify it, for you, during your stay.